

GET MORE CONFIDENCE WITH SCG!



Confidence Solution and Services

Leading-edge solution and services to help financial institutions continuously optimize their business operations while maintaining full compliance and transparency

In today's climate, most of a financial institution's operating knowledge is in people's heads, paper, or cloud/network drives, and the speed at which they are moving prohibits them from documenting this critical intellectual property. As a result, this leaves an institution exposed to disruption in the servicing of their customers/members and the operating of their business. Our goal is simple: To help financial institutions take control of their Operational IP and to drive quality and consistency, so financial institutions and their customers can thrive. The Confidence platform enables clients to define and document business processes and derive real time data on the execution of these processes to measure productivity and efficiency. The solution incorporates AI to automate certain parts of the process and verify that the work was done correctly.

The Benefits:

Agility

Helps teams get up to speed faster

Accountability

Measure productivity and reward top performers

Transparency

Real-time reporting and full audit trail ensures compliance

Results with Confidence



TRAINING

-90%

We've consistently proven reductions in training time, such as going from 6 months to 2 weeks with Confidence

PRODUCTIVITY

+89%

Workers say gamification makes them feel more productive, competitive and eager to complete their tasks

EFFICIENCY

+35%

Reducing or removing process steps and minimizing reliance on tribal knowledge results in greater efficiencies and increased capacity

COMPLIANCE

+100%

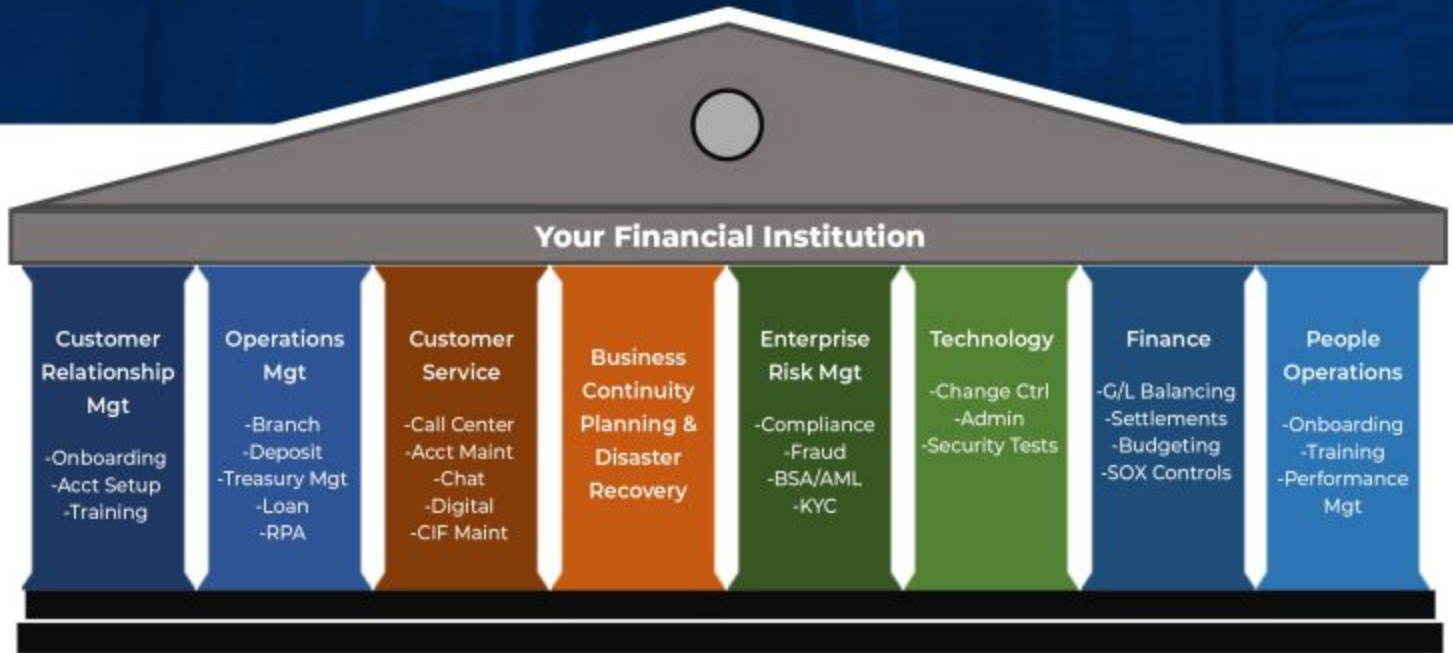
Auto-generated reports eliminate the time once spent creating audit trails and compliance documentation

Problems

Confidence

Solves:

- ✓ New Employee Onboarding/Certification
- ✓ Eliminates knowledge gaps when employees leave
- ✓ Streamline core migration, M&A projects
- ✓ Ensures audit and regulatory compliance



How SCG Can Help



SCG is in partnership with Confidence Solutions to offer the solution and help you document all your processes. SCG has created several out-of-the-box playbooks that can be customized to your financial institution's individual procedures, making it your own. Additionally, we bring extensive experience in core migration and merger and acquisition processes to assist your teams in effectively utilizing Confidence playbooks during conversion testing and implementation.



Find Out More

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